



the *early edition*

2002 Conference Newsletter

Tuesday, June 25, 2002

Revvng their way to ARUCC

Tonight's social function may be titled Planes, Trains and Streetcars, but for the Registrar of Trent University and her husband it's all about hogs.

Susan Salusbury and her husband Mark came to the ARUCC 2002 conference in an unusual fashion—riding their Harley Davidson motorcycles 3,600 kilometres from Bethany, Ontario, a community just outside Peterborough.

"It was an adventure we hadn't done before so we thought we'd try it out," said Susan. "We seized the opportunity."

The intrepid duo hit the highway at 7:30 a.m. 10 days ago, Susan on her Dyna Glide Sport and Mark on his Electra Glide Classic. With their chaps, rain gear and some clothes in tow ("you learn to pack sparingly" said Susan) they headed south into the U.S. hoping for good weather.

They didn't always get it. They hit heavy rain in Michigan soon after their departure, but the journey continued.

"You put your rain gear on and you just keep going," said Mark.

Travelling between seven and 13 hours each day (400 to 650 kilometres) they weaved their way along the Canada-U.S. border,



Mark and Susan Salusbury

stopping in Marquette, Michigan, Grand Rapids, Minnesota, then Devils Lake, North Dakota. They ventured on to Williston, North Dakota, to Shelby, Montana, then headed north to Brooks, Alberta.

See Bikers on reverse

How about some time travel?

Fort Edmonton social sure to delight all delegates

Get ready to take a step back in history tonight by attending the **Planes, Trains and Streetcars** social event at the historical **Fort Edmonton Park**.

Your trip through time starts with a ride on the **1919 Edmonton Yukon & Pacific steam rail**. You'll be transported to the Hudson's Bay Fur-Trading Fort, circa 1846, where costumed interpreters will show you activities of the time.

Your walking tour will continue down **1885 and 1905 streets**, ending at the Blatchford Field Hangar. Here you will be treated to **dinner and a night of dancing**.

You will be navigating wooden sidewalks in the park so it's best to wear comfortable shoes. Dress is casual.

Shuttles start departing from McDougall United Church, just north of the hotel entrance, at 5 p.m. The last shuttle to the park will depart at 5:30 p.m. Conference staff will be on hand to assist. For more information, contact Delegate Services.

Keynote speaker to share e-service knowledge



Picture it. Anna, a student at your institution, sits down at her home computer and logs on to the Internet portal for your school. She clicks here, gets her class schedule. She clicks there, views a live Web cam and sees there's a line-up at the bookstore. Maybe she'll go later.

Across the country, her aunt notices Anna has made the dean's list. She clicks on Anna's name and up pops a congratulatory e-mail ready to zip off to Anna.

Sounds too good to be true? It's not.

It's just what Robert Kvavik has brought to the University of Minnesota as Associate Vice-President and Vice-Provost.

Through his stewardship the University of Minnesota has used Internet portals and other e- technologies to offer students, staff and

the wider community a customized one-stop surfing experience. And he'll share his abundance of knowledge today in his keynote address "E-services in Higher Education" (Salon A, main floor of Crowne Plaza Chateau Lacombe).

Using a PeopleSoft infrastructure the University of Minnesota created My One Stop, a web service that allows students, faculty or staff to customize their U of M webpage to their specific information needs. What you want is right up front.

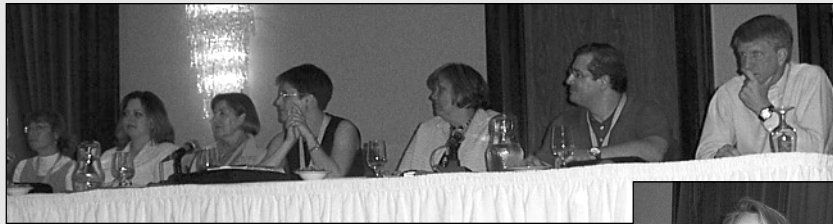
Online tools have also made the work of faculty and staff easier and more efficient. One portal for advisors automatically flags students that are risk, allowing advisors to make an immediate phone call or e-mail to the student.

See Kvavik on reverse

The university also boasts a paperless online process for financial aid. Rather than staff contacting a student who has omitted information on financial aid forms, the system notifies them instantly. Students also receive automated e-mails notifying whether their request has been approved or declined.

Kvavik's vision has transformed the U of M's website into an information powerhouse that now clocks close to 13 million hits a month with about 3 million pages downloaded, compared to early statistics which pegged the number of hits at around 13,500.

Kvavik will help you think outside the box when he offers his advice on improving your services the 'e-way'



An engaging speech

Keynote speaker Ann Dowsett Johnston (right), Editor at Large for Maclean's magazine, sparked plenty of discussion with her address to ARUCC 2002 delegates Monday morning. Following her speech, institution representatives, including the panel (above), discussed issues such as access, funding and how universities and colleges can improve communication with governments, students and the public.



Getting into the swing of things

Karen LeDrew of the University of Waterloo clowns around a little during a Monday refreshment break and finds a whole new purpose for promotional items handed out by a conference exhibitors. A fashion statement indeed!

Bikers *continued*

After a day trip to Drumheller, Alberta to see the prehistoric dinosaur park, they headed north again, arriving at ARUCC 2002.

Each day they made frequent stops to take in the scenery, relieve sore shoulders and chat with people they met.

"It's really fascinating because people will always start a conversation whenever you stop," said Susan.

"For some reason when you ride a bike, people will approach you. It's great because you get to meet all kinds of interesting people."

She took up biking about four years ago when Mark's hobby of 20 years rubbed off on her. "He bought a big touring bike and it was comfortable enough for me to sit on (back). When I realized how fun it was I wanted my own," she confesses with a laugh.

The couple has taken one long journey before, travelling 15,000 kilometres on a two-week tour around Ontario shortly after

Susan started riding. Both she and Mark figured it was time for another long tour when ARUCC 2002 rolled around. But their adventure will continue.

They plan to head west to Hinton, Alberta where they will meet up with Mark's parents who are driving from Vancouver.

The four will travel south to the Canada-U.S. border and then part ways so Susan and Mark can start back to Ontario. They plan to ride back through southern Alberta, Saskatchewan, and Manitoba and then around the Great Lakes. They hope to be home by July 9.

So why would one choose to drive halfway across the continent on a Harley?

"There's an element of self exploration about riding a motorbike and touring that's just amazing," said Mark, who then referred to an old adage among Harley riders: "If I have to explain it, you'd never understand."

association meetings

Atlantic Association of Registrars and Admissions Officers

The Atlantic Association of Registrars and Admissions Officers (AARAO) will be holding a membership meeting today. The meeting goes from 12 to 2 p.m. in the Strathcona conference room on the 3rd floor of the Crowne Plaza Chateau Lacombe hotel.

WARUCC Executive Meeting

The Western Association of Registrars of the Universities and Colleges of Canada (WARUCC) will be holding its executive meeting from 12 to 2 p.m. in the Beaver conference room on the 3rd floor of the Crown Plaza Chateau Lacombe hotel.

a reminder to presenters

Session presenters at ARUCC 2002 are to meet with their session moderators each morning for breakfast in the Lacombe Room, main floor. For more information, see Delegate Services.

arucc 2002 hosts:



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