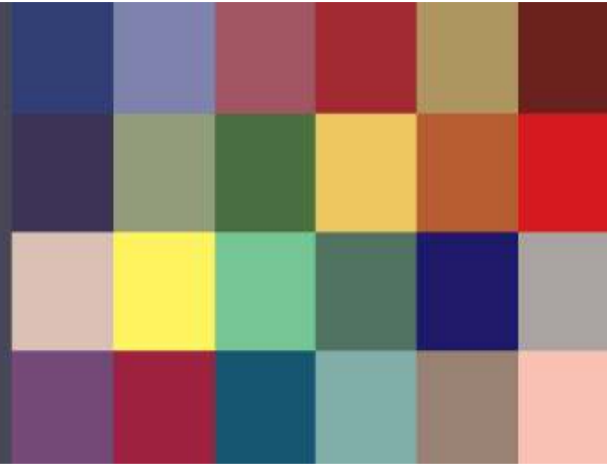


# ARUCC

## CONTACT NEWSLETTER

ASSOCIATION OF REGISTRARS OF THE  
UNIVERSITIES AND COLLEGES OF CANADA



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## President's Message

Dear ARUCC Members,

I am pleased to be writing to you as the newly elected president of the Association of Registrars of the Universities and Colleges of Canada (ARUCC). With a new academic year well underway, I want to take the opportunity to offer a current view of the association and to discuss briefly challenges and opportunities in our future.

ARUCC has just celebrated its 48<sup>th</sup> birthday. Created in 1964 to respond to the professional needs of student administrative services personnel in universities, its scope broadened in 1974 to include colleges. Today ARUCC has more than 180 members representing universities, community colleges, and CEGEPs nationwide. Our members are professionals in nearly all areas of higher education administration, with the majority specializing in registrar and enrolment services.

The association has a rich history, and while it is important to stay connected to the past, it is also important for ARUCC to prepare for the future. To remain an association offering added value, resources, and networking opportunities, we must define this executive's theme. While the future is unknown, the constantly changing landscape of higher education in Canada will certainly continue to present us with challenges as we move forward.

If ARUCC wishes to play an even greater part within the higher education community and to face coming challenges proactively, how will it do so? I believe it will do so by:

- drawing upon the strength of its regional associations,
- utilizing the talents of its membership,
- leveraging the MOUs that ARUCC has been building over the years,
- engaging in research and analysis that is relevant and predictive,
- establishing new and appropriate best practises,
- creating strategies for change.

To become a stronger association, ARUCC must become more inclusive, participative and dynamic. While each regional association is very active in their respective regions of Canada, more needs to be done on the national scene. There needs to be more opportunities for members to work directly with ARUCC's working groups, participate in professional development opportunities, and share best practises with other groups, such as AHED and AACRAO.

Thank you for supporting ARUCC!



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Furthermore, we must recognize the evolution of ARUCC as a professional association in terms of constant role re-evaluation, questions surrounding structure, and changes in the make-up of its membership. None of this is easy given cuts suffered in recent years by traditional registrar and admission offices, movement towards newly defined models of Enrolment Services, Enrolment Management, and Academic Support Services, and the significant impact of technology on the way we do things. We must realize this integration of tradition and future, not only on our campuses, but also in the objectives of the association.

I look forward to working with the new executive as we work on these challenges and continue to help the association to flourish. Stay tuned for the announcement of the next biennial ARUCC conference where we will join together to celebrate the association's 50<sup>th</sup> anniversary in Quebec City.

Sincerely,  
Hans

Thank you for supporting ARUCC!



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## EDI / XML Report

By Doug Holmes

ARUCC representative to the AACRAO SPEEDE Committee

ARUCC representative to the Canadian PESC User Group



The following summarizes activities related to electronic data exchange standards that are being developed and implemented across North American Postsecondary Education:

- AACRAO 2012 Annual Meeting ([http://www.aacrao.org/Professional-Development/2012AnnualMeeting.aspx#.UGW\\_aE27N8F](http://www.aacrao.org/Professional-Development/2012AnnualMeeting.aspx#.UGW_aE27N8F))

This year's meeting was held in Philadelphia from April 1-4, 2012. The SPEEDE committee held a business meeting, and also presented the following EDI, XML and PDF conference sessions:

- Birds of a Feather Fireside for Schools Sending and/or Receiving Electronic Transcripts
- The Latest in the Secure Electronic Exchange of PDF Student Transcripts
- Panel Discussion: Electronic Exchange of Student Transcripts
- Show Me the Money - Cost Benefits of Electronic Exchange
- Overcoming the Roadblocks to Transcript Electronic Exchanges
- Electronic Transcript Exchanges That Really Work
- Grow Your Electronic Transcript Trading Partner Relationships

- ARUCC 2012 Bi-ennial Conference (<http://www.arucc.ca/conferences/arucc2012/>)

This year's meeting was held in Ottawa from June 25-28, 2012. The Canadian PESC User group held a business meeting, and also presented the following PESC-related conference sessions:

- XML and Web Services Primer
- Why Data Standards and How Can PESC Help?
- Postsecondary Electronic Standards Council (PESC): Why Canadian Higher Education Should Get Involved
- Canadian Use of PESC: Roundtable
- Beyond the Data Element Standards – What is PESC Developing?
- A Vendor's Perspective – Are PESC Standards an Achievable Goal?

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- AACRAO 2012 Technology Conference ([http://www.aacrao.org/Professional-Development/tech2012.aspx#.UGW\\_TE27N8E](http://www.aacrao.org/Professional-Development/tech2012.aspx#.UGW_TE27N8E))  
This year's meeting was held in Chicago from July 1-3, 2012. The SPEEDE committee held a business meeting, and also presented the following EDI, XML and PDF conference sessions:
  - The Developer's (Functional to Technical) view of Implementing Electronic Data Exchange
  - Put Some Wind in Your Sails: Tools to Successfully Implement Electronic Transcript Exchange
  - Case Studies: Life After Transcript Receipt
  - EDX: Electronic Exchange of Student Records Roundtable
- PESC Fall 2012 Data Summit ([http://www.pesc.org/interior.php?page\\_id=221](http://www.pesc.org/interior.php?page_id=221))  
This year's fall summit, celebrating PESC's 15<sup>th</sup> anniversary, will be held in Vancouver from October 17-19, 2012. The Canadian PESC User Group will provide an update to all delegates at the opening general session. They will also host three working sessions for all those interested in the user group's activities. The group's major focus will be a proposed Canada-wide transcript exchange initiative. Several SPEEDE committee members will also be in attendance at the summit, though no formal SPEEDE business will be occurring.
- AACRAO 2013 Annual Meeting (<http://aacrao.org/Professional-Development/2013AnnualMeeting.aspx#.UGXjUU27N8E>)  
Next year's meeting will be held in San Francisco from April 14-17, 2013. The SPEEDE committee will be presenting several conference sessions on EDI, XML and PDF.
  - There is a special opportunity for Canadian schools using EDI, XML or PDF to be involved in a panel presentation called "What's Happening with Electronic Transcript Exchange in Canada: An update from Three Provinces Eh?". Any institutions interested in further details about participating should contact Doug Holmes ([holmes@ouac.on.ca](mailto:holmes@ouac.on.ca)).

The SPEEDE committee has been involved in a variety of data exchange tasks such as:

- Updating and approving several new versions of PESC XML schemas
- Creating, updating and approving crosswalk rules to transform the various PESC XML schemas, in each approved standards version, to/from their corresponding EDI documents
- Representing the AACRAO and ARUCC communities on various PESC work groups (see [http://www.pesc.org/interior.php?page\\_id=86](http://www.pesc.org/interior.php?page_id=86)) which work on developing new and maintaining existing PESC standards

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In the provinces of British Columbia, Alberta and Ontario, standards-based data exchanges using EDI and XML continue to grow both in volume of documents exchanged and number of institutions participating. The SPEEDE Committee tries to track activity which occurs outside of the Texas Server (for details, visit <http://aacrao.org/About-AACRAO/committees/speede/statestat.aspx#.UGyVbU27N8E>). If your institution is involved in EDI or XML, we'd be happy to hear an update from you!

I would like to close by saying that if you have any SPEEDE or PESC related questions or concerns, please do not hesitate to contact me ([holmes@ouac.on.ca](mailto:holmes@ouac.on.ca)) and I will get you connected with the information or people you need.

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## **PESC Data Summit**

By Doug Holmes  
ARUCC representative to the AACRAO SPEEDE Committee  
ARUCC representative to the Canadian PESC User Group

In late August on ARUCC-L I notified everyone about the PESC Fall 2012 Data Summit being held in Vancouver on October 17 – 19, 2012. With the Summit now behind us, I am very happy to report that there were representatives from postsecondary institutions in eight provinces! The first full day of the Summit consisted of general sessions to provide updates from PESC and its work groups. The remainder of the Summit afforded attendees the opportunity to join actual work group sessions. Much of this time for the Canadian attendees was spent in fruitful discussions about the Canadian PESC User Group's (CPUG) proposal to initiate a Canada-wide high school and postsecondary transcript exchange network.

Currently, institutions in Alberta as well as parts of both British Columbia and Ontario are exchanging high school and/or postsecondary transcripts within their province using PESC approved XML standard formats. Several other parts of Canada also have electronic transcript exchange, but using a variety of formats. At the ARUCC conference in June 2012, preliminary discussions had revealed there was growing appetite across the country for inter-provincial exchanges. Without the use of a common standard, this type of exchange would be very difficult both to implement and to maintain.

The CPUG meetings in Vancouver started with unanimous support from attendees in pursuing the idea of a Canada-wide transcript exchange network. The group then started work on developing a draft project charter. There was interesting discussion around high level items such as "who are the custodians of provincial high school transcript data?", "is the data housed centrally or disparately?" and

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“is it available at the right time(s) to facilitate the various postsecondary admissions processes?”. Some more detailed items such as the use of web services, and real-time versus batch processing, were broached but will require much more detailed discussions during the actual project.

The development of the charter will continue via bi-weekly conference calls, Thursdays from 12 noon to 2 pm EST. If you would like more information about this initiative, or would like to be involved, please contact CPUG Chair Bill McKee ([mckee@ocas.ca](mailto:mckee@ocas.ca)). We look forward to working with you on this exciting venture to improve the service to all of our students, past and present, at our various institutions across the country!

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## **PCCAT Update**

Submitted by: *PCCAT Research Sub-committee*

On behalf of the Pan-Canadian Consortium on Admissions and Transfer (PCCAT) Research Subcommittee, we are pleased to advise that PCCAT’s research project, Student Mobility in Canada: Across Canadian Jurisdictions has been completed and the report posted to the PCCAT Web site (<http://www.uwindsor.ca/pccat/24/pccat-research-report>).

The intent of the research project was to determine the extent of student mobility and transfer of undergraduate students from public postsecondary institutions in Canada to Canadian public universities across provincial/territorial boundaries over three academic years (2007-08 to 2009-10). The main report considers postsecondary students who attend a public institution in Canada and then enroll in a public university in another Canadian jurisdiction. The supplement deals with Ontario postsecondary students who move among different public postsecondary institutions within Ontario.

Findings from the study confirm that a relatively small number of students move to universities across jurisdictions and that the majority of these students (80%) receive some transfer credit at the receiving university. A complete summary of the findings will be discussed at the upcoming PCCAT Conference, June 28-29, in Ottawa.

The subcommittee would like to acknowledge the contribution of all participating postsecondary institutions, as well as the funding provided by the Council of Ministers of Education, Canada (CMEC), the Colleges and Universities Consortium Council of Ontario (CUCC), the Higher Education Quality

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Council of Ontario (HEQCO), and the Association of Registrars of the Universities and Colleges of Canada (ARUCC).

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### **AUCC update**

To read more on the Association of Universities and Colleges of Canada (AUCC) winter 2012 *UniWorld*, click here: <http://www.aucc.ca/wp-content/uploads/2011/11/uniworld-winter-hiver-2012.pdf>

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### **Membership Job Opportunities**

Members are encouraged to visit our “employment opportunities” tab on the ARUCC website for job posting across the country.

For more information on how to advertise an upcoming employment opportunity within your institution on the ARUCC website please visit: <http://www.arucc.ca/advertising>.

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### **ARUCC continues to support and develop partnerships**

The ARUCC Executive continues to support and develop partnerships with select organizations with a goal to support our membership. To that end, ARUCC recently passed a motion to endorse the CICIC\* CMEC\*\* Quality Assurance Framework for the Assessment of International Academic Credentials guiding principles and recommend member institutions review and consider adopting the document including its Pan-Canadian Code of Good Practice for the assessment of international credentials.

For more information on **Pan-Canadian Quality Assurance Framework for the Assessment of International Academic Credentials**, click here: [http://cicic.ca/docs/2012/Quality Assurance Framework EN.pdf](http://cicic.ca/docs/2012/Quality_Assurance_Framework_EN.pdf)

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## **McPherson Management Ltd.**

The ARUCC Executive is pleased to announce that the Association has hired McPherson Management to provide a more structured and consistent support for the Association.

McPherson Management Ltd. is an association management and conference planning company that has been operating in Canada since 1978. They provide volunteer based membership organizations with cost-effective management and specialized administrative support.

This will also give ARUCC a permanent mailing address and inquiry email account:

ARUCC  
C/O McPherson Management Ltd.  
200, 6 Crowfoot Circle NW  
Calgary, AB T3G 2T3  
Canada  
Email: [info@arucc.ca](mailto:info@arucc.ca)

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## **Past President Resigns**

Joanne Duklas, Assistant Vice-President, Enrolment Management & University Registrar, has made the decision to resign.

Joanne's dedication to the post-secondary sector and York University will certainly be missed. Throughout her tenure at York University, she has made immeasurable contributions to advancing the student learning experience. She is well known for her willingness to support partners, her respectful approach and her commitment to student success.

The ARUCC executive accepted Joanne's resignation from Past-President. Her expertise and knowledge will be missed.

Thank you for supporting ARUCC!



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**Professional Development Opportunities:**

**2013 NCES Winter Forum and 26th Annual Management Information Systems (MIS) Conference,  
"Launching Data Initiatives"**

<http://ies.ed.gov/whatsnew/conferences/?id=1023&cid=2>

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